

5 Ways to join Zoom

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This guidance is for the benefit of UKCEH customers and partners joining a UKCEH online training course or other interactive meeting or workshop. Feel free to share this guidance!

What is Zoom?

Zoom is an online meeting service provider. It allows two or more parties to join a video conference with audio and video channel and to interact in a variety of ways. There are free and paid-for plans available.

How can I join Zoom?

1. **Laptop or desktop with software download** (Windows, Apple, Linux)

Test your device's compatibility & download the Zoom programme (10 MB) to your laptop or desktop computer here <https://ukri.zoom.us/test> or <https://zoom.us/test>

Detailed guidance for this option here: https://www.ceh.ac.uk/sites/default/files/Zoom-how_to_join_a_meeting-step-by-step_UKCEH2020.pdf.

A short video guide is here: <https://support.zoom.us/hc/en-us/articles/201362193-How-Do-I-Join-A-Meeting>

2. **Join Zoom via an online browser** (desktop or laptop).

For this option, you must have a Zoom account. Please note that this works best on Google Chrome and will not work on some other web browsers).

Guidance here: <https://support.zoom.us/hc/en-us/articles/214629443-Zoom-Web-Client>

This may be a good option if your organisation's IT policy does not allow you to download the Zoom programme to your computer.

3. **Other Apple products** (iPads and iPhones)

Download the Zoom app to your iPad or iPhone from the app store.

A video for iPhone/iPad (3rd video; from 52s): <https://www.bbc.co.uk/news/technology-51968122>

4. **Android** phones (smartphones) and tablets

Download the Zoom app from the Google Play Store.

Detailed guidance for Android devices: https://www.ceh.ac.uk/sites/default/files/Zoom_guidance-How_to_install_and_use_Zoom_on_Android_Smartphone_UKCEH2020.pdf

Option 3. and 4 may be the best option if you have a low bandwidth/unstable internet connection at home (as it uses a lot less data).

5. Join by phone

As a last resort, you can join by phone only. Call [0 800 260 5801](tel:08002605801) and enter the 9-digit/ 10-digit **meeting ID** when prompted. You may also have to enter the **password** when prompted. You can then listen and contribute verbally only. You can follow the PowerPoint presentation using the handout we will be providing in advance as a pdf file.

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