

## **Quality Policy**

The UK Centre for Ecology & Hydrology (UKCEH) undertakes world-class research and monitoring of terrestrial & freshwater ecosystems to underpin decisions and innovation by policy-makers and businesses, support sustainable development and improve society's environmental legacy.

To meet the needs of our stakeholders it is essential that our science, management and support functions are excellent and fit-for-purpose. UKCEH is therefore committed to operating a quality management system (QMS) that is compliant with ISO 9001:2015 and meets the requirements of the Joint Code of Practice for Research (JCOP).

The QMS supports a culture of continual improvement involving all staff, in all activities which influence the quality of our scientific outputs and stakeholder satisfaction.

The UKCEH's Senior Management Team are committed to the QMS and will:

- Comply with its requirements
- Allocate sufficient resources to achieve its objectives
- Obtain and act upon stakeholder feedback
- Monitor, maintain and continually improve its effectiveness
- Periodically reviewed for suitability
- Ensure the QMS is communicated and understood within the organisation

UKCEH's Quality Objectives derive from Executive Board annual, key deliverables that reflect UKCEH's Operating Plan and hence strategic priorities.

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