



## Quality Policy

The Centre for Ecology & Hydrology (CEH) undertakes world-class research and monitoring of terrestrial & freshwater ecosystems to underpin decisions and innovation by policy-makers and businesses, support sustainable development and improve society's environmental legacy.

To meet the needs of our stakeholders it is essential that our science, management and support functions are excellent and fit-for-purpose. CEH is therefore committed to operating a quality management system (QMS) that is compliant with the ISO 9001 standard and meets the requirements of the Joint Code of Practice for Research (JCOP). The QMS will support a culture of continual improvement involving all staff, in all activities which influence the quality of our scientific outputs and stakeholder satisfaction.

Quality objectives derive from Executive Board annual, key deliverables that reflect CEH's Operating Plan and hence strategic priorities. This framework is documented in the 2015/2016 Quality Objectives.

The CEH's Senior Management Team are committed to the QMS and will seek to:

- Comply with its requirements
- Allocate resources to achieve its objectives
- Ensure staff awareness and compliance
- Obtain and act upon stakeholder feedback
- Monitor and continually improve its effectiveness

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