

## Quality Policy

The UK Centre for Ecology & Hydrology (UKCEH) are the UK's leading centre for excellent environmental science across water, land and air. We recognise that the Earth's environment is a complex system, with every part affecting every other part. We take a whole systems approach to understanding the environment, how it sustains life, and the human impact on it. This is supported by the breadth of our expertise and by our underpinning capabilities.

To meet the needs of our stakeholders it is essential that our science, management and support functions are excellent and fit-for-purpose. UKCEH is therefore committed to operating a quality management system (QMS) that is compliant with ISO 9001:2015 and meets the requirements of the Joint Code of Practice for Research (JCOP).

The QMS supports a culture of continual improvement involving all staff, in all activities which influence the quality of our scientific outputs and stakeholder satisfaction.

The UKCEH's Senior Management Team are committed to the QMS and will:

- Comply with its requirements
- Allocate sufficient resources to achieve its objectives
- Obtain and act upon stakeholder feedback
- Monitor, maintain and continually improve its effectiveness
- Periodically reviewed for suitability
- Ensure the QMS is communicated and understood within the organisation

UKCEH's Quality Objectives are embedded in the Organisational Goals approved by the Trustee and Executive Boards, and progress periodically reviewed.



Sam Bullen  
Director responsible for Quality Assurance  
Director of Finance

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