

CEH Quality Policy Statement

- CEH is dedicated to achieving and maintaining the highest possible standards of quality in order to meet the needs of its work programmes and the needs of internal and external customers
- In pursuit of its quality aims, CEH strives to create a working situation that enables all staff to contribute to the continuous and meaningful improvement of a Quality Management System through competence and effective communication
- All staff at CEH understand and are committed to their individual and collective responsibilities for quality
- To achieve these objectives, the suitability of working practices and the training needs for existing and new members of staff will be appraised by management.
- Through a process of continuous improvement in quality, CEH will endeavour to create an environment of mutual benefit to itself, its staff and its customers

P.A. Nuttall

Prof P A Nuttall
CEH Director

27 October 2003